

Report To: Inverclyde Integration Joint Board **Date:** 28 January 2020

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Partnership (HSCP) **Report No:**
IJB/13/2020/LL

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Subject: CHIEF OFFICER'S REPORT

1.0 PURPOSE

- 1.1 The purpose of this report is to update the Integration Joint Board on a number of areas of work.

2.0 SUMMARY

- 2.1 The report details updates on work underway across the Health and Social Care Partnership.

3.0 RECOMMENDATIONS

- 3.1 The Integration Joint Board is asked to note the items within the Chief Officer's Report and advise the Chief Officer if any further information is required.

Louise Long
Corporate Director, (Chief Officer)
Inverclyde HSCP

4.0 BACKGROUND

4.1 There are a number of issues or business items that the IJB will want to be aware of and updated on, which do not require a full IJB report, or where progress is being reported which will be followed by a full report. IJB members can of course ask that more detailed reports are developed in relation to any of the topics covered.

5.0 BUSINESS ITEMS

5.1 Christmas

Our communication team across Inverclyde are working to ensure people fit for discharge from hospital safely. Our communication teams are extremely busy supporting over 2000 across the holiday period.

Christmas is a busy time for HSCP staff across all services who work to ensure that people receive the right help and support. There has been pressures across the system within increased presentation at Accident and Emergency and more people delayed in hospital. In line with Inverclyde Winter Planning, more Homecare and AHP are employed across the winter period to support the increased activity, as well Public campaigning to support people to choose the right service.

5.2 Inverclyde Autism Strategy Self Evaluation

On Friday the 6th December 2019 the Inverclyde Autism Strategy self-evaluation workshop was held at the Beacon Arts Centre in Greenock attended by 120 people representing people with Autism, parents/carers, Practitioners and services/agencies that people with Autism would come into contact with. The event was focused on the 3 priority areas from the Local strategy:

- Pre/post Diagnostic support , children and adults
- Transitions across the lifespan
- Raising awareness and training.

Presentations were made by two parents, one who has a child pre -school and another with a young adult son who has gone through the 'big' Transition from school in 2018. Both presentations were engaging, informative and gave delegates a real sense of the journey that families undertake, with positive and not so positive real lived experiences.

The Scottish Autism Strategy 2011 overview was delivered by Professor Jean McLelland, Director of Autism Network Scotland, who called for Inverclyde and other Local Authorities to consider what the future holds when the Strategy ends in 2021. She impressed upon us the need to work collaboratively and creatively at times outwith our current roles, in order to deliver good, person centred services and supports for people with Autism and their families now and in the future. Professor McLelland has a strong affinity with Inverclyde in her current role, and believed that as a local authority we have made a strong commitment to resourcing the strategy implementation.

Presentations were given on the local strategy implementation and highlighted some local developments and work undertaken by a variety of agencies and groups around Inverclyde, including Independent Travel, Training with HSCP Day Opportunities and McGill's Buses, who were present at the workshop; Autism friendly shopping and cinema; and the support and input of HSCP SKYLARK ASN Service. Education's ICOS provided an overview of the work of their Team in terms of working to support

parents and schools in providing direct support, communication advice, group work etc. for children and young people with additional communication and support needs to ensure an accessible Education provision.

The event also showcased 'Au-some' Libraries which have worked hard to attain the Autism Friendly Award in Libraries and their use of Makaton communication system was really impressive and inspiring.

A group of young people from ATLAS performed scenes from their Autism awareness training play, which highlighted the barriers and issues for people in everyday situations such as sleep disturbance, travelling by bus, starting a new job and a scene that is familiar to many where a child with Autism is shopping with a parent and, due to sensory overload and anxiety, has a challenging episode on the shop floor surrounded by shopper who think the child is 'misbehaving' and the parents are 'bad'.

5.3 Scottish Public Service Awards

On 4th December 2019, the National Scottish Public Service Awards were held. Inverclyde were shortlisted as finalists in three categories for Leadership, Innovation and the Colin Mair Award for Policy.

Home1st the multi-disciplinary which support delay discharge was shortlisted for Innovation. Derek Flood, Team Leader for Advice Services won Public Sector leader of the year for his leadership, motivation and dedication to improve people's lives. Finally HSCP and Ardgowan Hospice won the Colin Mair Award for Policy for joint work with Inverclyde communities to create Compassionate Inverclyde, a social movement that helps ordinary people help ordinary people deal with death, dying and loneliness.

5.4 Management Review

The Health & Social Care Partnership (HSCP) is undertaking a management review looking at current management structures and proposed changes to ensure the structure is fit for purpose for the next few years.

The initial review feedback has been received and will be considered and discussed by the Senior Management Team (SMT) and Extended Management Team (EMT - comprising SMT and all Service Managers) early in 2020. A full action plan will be developed, the outcome of which will come to a future IJB in March.

5.5 Significant Case Review

The Inverclyde Adult Protection Committee and Child Protection Committee have commissioned a Significant Case Review (SCR) in relation to Margaret Fleming.

The SCR will be a full independent inquiry into the circumstances surrounding Margaret Fleming's tragic death. The independent chair of the Adult Protection Committee and officers from the HSCP have worked closely with Police Scotland and the Procurator Fiscal to ensure the timing of the SCR was commissioned in line with the conclusion of the recent legal Court process.

Independent Lead

Professor Jean Maclellan OBE will lead the Significant Case Review (SCR). Professor Jean MacLellan is the Director of the Autism Network Scotland. Jean is a social worker by background who has worked in a variety of roles in local authorities, health and the voluntary sector. For much of her career Jean worked as a Social Work Inspector and Senior Civil Servant in the Scottish Government.

In that capacity, Jean led policy on adult protection, autism, carers, learning disability, sensory impairment and self-directed support. Jean has written extensively in terms of policy development, implementation and evaluation.

SCR Review Team

The inquiry's first planning meeting is scheduled for February 2020. This review will be a full, independent inquiry which will involve all the agencies which were involved with Margaret during her life. This will be an open, transparent process and focused on learning. The final report will be published when it is complete.

5.6 Tier 2 Children & Young People Mental Health Tender

The Health and Social Care Committee on 9th January agreed the tender for the Tier 2 Children and Young People's Mental Health Service.

The service to be commissioned will include the provision of an integrated Tier 2 Mental Health Service for Children and Young People inclusive of counselling services in Schools supporting children and young people aged 5 and over, their parents, families, carers and teachers.

Tier 2 is illustrated in the diagram below:



Initially the project was named the Children and Young People Early Help and Wellbeing Service. This was to address the Tier 2 service gap locally and align with Mental Health Strategy for early help and prevention in respect of the young people concerned. Transformation Board funding for £150,000 for 3 years was approved in March 2019. Following on from this, the plan was presented to the IJB in June 2019 which took the decision to increase the award to £300,000. The IJB agreed these plans to align with the pending announcement and subsequent confirmation in September 2019 of the details of Inverclyde's allocation of the funding award notice for School-based counselling services for 10-18 year olds. Education Services have agreed on a joint commissioning model.

Joint funding from the IJB and Scottish Government will ultimately fund the new service over a four year period and will allow a 3rd sector commissioned service to be tendered.

The funding is being made available to enable the ambitions of the Scottish Government programme for 350 additional counsellors to be available across Scotland by September 2020. The Inverclyde model incorporates the theme of "Nurturing Inverclyde" and focus on early help and prevention as well as providing a quality assured single point of access, needs led Tier 2 Mental Health Service for 5-18 year olds in Inverclyde that is child focused and community based.

A tender process is about to commence for the procurement of this new service which will be in place for the start of the new school year 2020. The weighting change will ensure a quality service provision in a cost effective manner.

6.0 IMPLICATIONS

FINANCE

6.1 **Financial Implications:** There are no financial implications in this report

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report £000	Virement From	Other Comments

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact £000	Virement From (If Applicable)	Other Comments

LEGAL

6.2 There are no legal issues within this report.

HUMAN RESOURCES

6.3 There are no human resources issues within this report.

EQUALITIES

6.4 There are no equality issues within this report.

Has an Equality Impact Assessment been carried out?

	YES (see attached appendix)
√	NO – This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy. Therefore, no Equality Impact Assessment is required.

6.4.1 How does this report address our Equality Outcomes?

Equalities Outcome	Implications
People, including individuals from the protected characteristic groups, can access HSCP services.	Our Autism Strategy will support this outcome.
Discrimination faced by people covered by the protected characteristics across HSCP services is reduced if not eliminated.	A key overarching aim of the Autism Strategy is to ensure equity of access to services and outcomes. The implementation plans will support delivery.
People with protected characteristics feel safe within their communities.	None
People with protected characteristics feel included in the planning and developing of services.	The inclusive approach is taken to self-evaluation of the Autism Strategy.
HSCP staff understand the needs of people with different protected characteristic and promote diversity in the work that they do.	Our Staff Awards demonstrate motivated and high-quality staff, who will be central to the delivery of all of our equalities outcomes.
Opportunities to support Learning Disability service users experiencing gender based violence are maximised.	Not applicable
Positive attitudes towards the resettled refugee community in Inverclyde are promoted.	Not applicable

CLINICAL OR CARE GOVERNANCE IMPLICATIONS

6.5 There are no clinical or care governance implications arising from this report.

7.0 NATIONAL WELLBEING OUTCOMES

How does this report support delivery of the National Wellbeing Outcomes?

National Wellbeing Outcome	Implications
People are able to look after and improve their own health and wellbeing and live in good health for longer.	None
People, including those with disabilities or long term conditions or who are frail are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community	Implementation of the Autism Strategy will ensure a co-ordinated approach.
People who use health and social care services have positive experiences of those services, and have their dignity respected.	N/A

Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.	N/A
Health and social care services contribute to reducing health inequalities.	N/A
People who provide unpaid care are supported to look after their own health and wellbeing, including reducing any negative impact of their caring role on their own health and wellbeing.	Carers are involved in shaping self-evaluation for Autism
People using health and social care services are safe from harm.	N/A
People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.	Acknowledging staff through awards helps to promote a positive culture.
Resources are used effectively in the provision of health and social care services.	N/A

8.0 DIRECTIONS

8.1

Direction Required to Council, Health Board or Both	Direction to:	
	1. No Direction Required	X
	2. Inverclyde Council	
	3. NHS Greater Glasgow & Clyde (GG&C)	
	4. Inverclyde Council and NHS GG&C	

9.0 CONSULTATION

9.1 There are no consultation requirements related to this report.

10.0 LIST OF BACKGROUND PAPERS

10.1 None.